

## REMOTE MAINTENANCE

Our remote maintenance pack is designed to guarantee that the exchange of information between your technicians and our customer service department is reliable, rapid and consequently efficient.

With this service, PLC programs can be remotely loaded, diagnosed, modified and saved via the communication network.

[services@cermex.fr](mailto:services@cermex.fr)



### The Plus Points

Easy and dynamic communication between machine users and Cermex

Contributes to reducing maintenance costs

Help in preventive or curative maintenance

Participates in the improvement of machine performance

Quick and easy to implement



PLC software +  
Communication  
software

Cermex



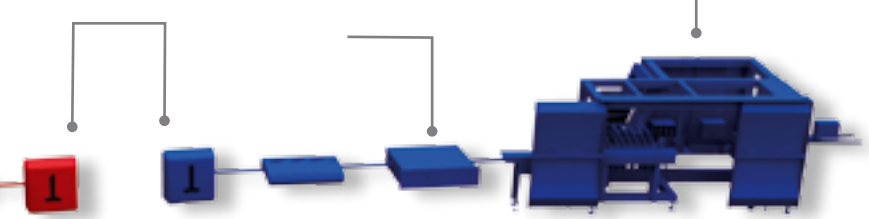
Modem

Switched  
Telecommunications  
Network

Converter

PLC

Customer



**Our resourcefulness at your fingertips, ensuring immediate savings in maintenance**

